Women’s Health Queensland Wide Inc is a not for profit health promotion, information and education service for women and health professionals throughout Queensland.

**Health Information Line**
Our Health Information Line (HIL) is a free information and referral service for Queensland women, staffed by nurses and midwives.

This year: 3502 contacts with 1766 clients.

**Contacts to HIL**
87% of contact came via telephone; 13% was via email/SMS. The average call length was 19.1 minutes.

Our nurses and midwives spent 66,812 minutes on the phone.

**Topics**
22% of contacts to HIL wanted information on pregnancy. 19% wanted information on mental and emotional health, followed by postnatal health, parenting, and cervical screening.

**Participants**
84% of health talk participants were women in the community; 16% were health professionals.

This year: 478 people attended 43 sessions.

**Modality**
34 community education talks
5 seminars
4 videoconferences

= participants in videoconferences

**Topics**
63% of our health talks were related to reproductive or gynaecological health; other topics included antenatal or postnatal mental health, menopause, sex and sexuality, parenting and relationships, and general health.

**Partners**
We partnered with several organisations to deliver our health talks, including Young Parents’ Program, Peachtree, Queensland Country Women’s Association, Guide Dogs Queensland, Lung Foundation Australia, Breast and Prostate Cancer Association of Queensland, Australian Cervical Cancer Foundation, and Breastscreen Queensland.

Almost two thirds (64%) of all our web traffic is to five fact sheets: vulval conditions, thrush and other vaginal infections, hysterectomy, understanding your menstrual cycle, and Pill myths.

This year: 1,180,158 unique website views

**Health Journey**
Health Journey is our quarterly women’s health publications sent by mail and electronically to locations across Queensland including to members, health workers, medical centres, and gyms.

This year: 9523 copies distributed